

## PEEC 614 PEEC Family Centre Ltd

### Supporting People Eligibility Criteria and Application Process – explanatory notes for Service Providers

#### I. Eligibility Criteria

To be eligible for Supporting People funding the following criteria must be met:

- At least 80% of your client base should be Haringey residents. (Review the current demand for your service and set an appropriate level of service users that can be accepted from another borough. The majority of service users, however, should be Haringey based).
- Your clients must be over 16 years old
- Based on the level of intervention that you are able to respond to you should take referrals that meet the eligibility criteria will be prioritised on a “first come, first served” basis except in emergency cases.
- Discriminatory practice in selecting service users is unacceptable.
- The potential service user will have specific and identified vulnerabilities that render them in need of support which will include a combination of any two of the following:
  - Low-level health needs
  - Unemployed or employed at risk of being homeless
  - Homeless, inadequately housed or at risk of becoming homeless.
  - English not first language
  - Low income
- Assessment of a client for a support service must be SP eligible (Please refer to eligibility of Haringey Supporting People Grant).

#### 2. Strategic Priorities.

You should ensure that your Supporting People service complements the Haringey Supporting People Programme’s strategic priorities:

- The high levels of mental ill-health in the Borough, particularly the high level of admissions to acute wards
- The high levels of vulnerable homeless households living in temporary accommodation
- The high levels of statutory homelessness in the Borough, and the urgent need to prevent people from becoming homeless
- The high levels of social deprivation experienced by refugees and other immigrants with recourse to public funds living in the Borough

- The high levels of crime and substance misuse in the Borough, particularly the lack of support for clients leaving drug treatment programmes and/or prison, as well as support for victims/survivors of crime e.g. domestic violence

### **3. Eligibility of Services**

#### **3.1 Eligible Services**

Supporting People funds the following types of services

- Advice and assistance with setting up and maintaining a home or tenancy.
- Visiting support services to help older people remain in their own home as long as they wish
- Provision of support services (e.g. wardens) in sheltered schemes
- Helping young people leaving care prepare for greater independence through training in basic skills such as cooking and hygiene
- Advice and assistance with managing finance and benefit claims
- Advice, befriending services, liaison and advocacy
- Helping users to gain access to other services
- Helping users to establish social contacts and activities
- Helping users to establish personal safety and security
- Supporting and monitoring of health and well-being
- Assistance with cleaning, shopping, errand running and good neighbour tasks

#### **3.2 Non-Eligible Services**

The following services are NOT eligible for Supporting People funding:

- Physical assistance with washing, bathing, shaving, toileting, feeding, personal care
- Therapeutic programmes e.g. specialist counselling such as bereavement, abuse, relationships, drug and alcohol misuse
- Issuing and enforcing occupancy agreements
- Organising & repair of properties or contents where this is a landlord responsibility
- Childcare
- Supervision of court orders and probation programmes e.g. monitoring of curfews
- Participating in Drug Treatment and Testing Orders
- Provision of formal education
- Assessment of service users on behalf of social services
- Statutory after-care services

#### **3.3 Distinguishing between Housing Related Support, Personal Care & General Social Care**

**Housing Related Support** services can be defined as practical support tasks that enable vulnerable people to live as independently as possible in the community. These services can be provided under Supporting People.

**Personal Care** can be defined as assisting people with bodily functions. These types of service are usually provided in registered care homes or by domiciliary care services, and include

helping service users with medication/self medication. These services cannot be provided under Supporting People - an alternative source of funding must be used.

**General Social Care** services are intended to help people with their day-to-day lives. These types of services are not primarily intended to assist people to gain access to accommodation, or to maintain their accommodation, and include, for example accompanying people on social and leisure activities.

Supporting People can continue to fund **General Social Care** tasks provided all of the following criteria are met:

- I. there is agreement that general social care tasks are provided at a cost of no less than 10% of the overall support charge
- II. there is an expectation that the social care task/s are not provided in the long term
- III. social care is provided as part of a holistic support plan.

#### **4. Co-ordination of Support**

All applicants will be assessed on an individual basis using the common needs assessment and referral form. To be accepted in the service, applicants must meet the eligibility criteria and express a commitment to actively engage in an agreed programme of support. Please refer to the organisation's policy on support planning.

It is likely that your organisation will not meet all of the support needs of any service user. Rather, a range of agencies, professionals and individuals will work in partnership to assist the service user to achieve their support plan objectives. A key role for your organisation is to co-ordinate the support plan, ensuring each part is coming together at the right time to deliver the right services.